

## **JOB DESCRIPTION**

Job Title :	Part-time Administrator
Department:	Service Delivery / Customer Relationship
Location:	Head Office, Mile Road, Bedford MK42 9TW
Responsible to:	Customer Relationship Manager
Hours of Work:	16 hours per week. Monday to Thursday, between 08.00 am – 4.00pm
Authorities / Accountabilities:	Part of the telephone hunt group  Answer door entry phone
Job Summary:	Produce and review customer documentation.  To provide administrative support for Account Executive team.
Key Responsibilities:	General administration of customer work including but not exclusively:  Generate, amend and upload/despatch policy documents and Audit Reports  Proofread customer facing documentation  Any other duties as reasonably required by your Manager or a Director
Keys Skills and Experience Required:	<ul> <li>Administrative experience essential</li> <li>Proficient written and verbal communicator</li> <li>Strong attention to detail.</li> <li>Computer literate including proficiency in Word and manipulation of PDF documents.</li> <li>Good organisation and task management skills to meet Company objectives.</li> <li>To work as part of a busy team.</li> </ul>

Name: Vacant

Last amended 8th April 2024